09/23/2015 01:48:21 **Gregory Salazar:** Hello from the Rappaport Family Foundation! Will the recording of this webinar be readily available online?

09/23/2015 01:48:30 Kristen Cambell: Hi Greg!

09/23/2015 01:48:45 **Kristen Cambell:** Yes, this webinar is being recorded and will be available online upon conclusion

09/23/2015 01:48:47 Gregory Salazar: Good morning! Thanks for the email reminder...

09/23/2015 01:49:42 **Gregory Salazar:** Great thank you... it's always easier to be able to pay attention first and go back to take notes after...

09/23/2015 01:52:55 Ted McConnell: There aew 4 wonderful people!

09/23/2015 01:53:33 **Kristen Cambell:** Kelly, we can hear you and your colleague, not sure if you can hear us!

09/23/2015 01:53:44 Eric Liu: Hi Ted!

09/23/2015 01:53:55 Kristen Cambell: Hi Ted! Thanks for joining!

09/23/2015 01:55:00 **Kristen Cambell:** Thanks to all for being wonderful in signing on early. We will be getting started at 2

09/23/2015 01:57:38 **Kristen Cambell:** Kelly, the admin function says you have not enteed an audio pin

09/23/2015 01:57:44 Ted McConnell: I can hear you

09/23/2015 01:57:54 **Gregory Salazar:** I can hear you.

09/23/2015 01:58:08 Gregory Salazar: good check...

09/23/2015 01:58:30 Anthony Pennay: So excited to be here for this. What a great panel!

09/23/2015 01:59:08 **Steve Masyada:** Great, looking forward to a great discussion. The report was an interesting read.

09/23/2015 01:59:08 Eric Liu: Hey Tony!

09/23/2015 01:59:26 Ted McConnell: Tony, hope you got some rest!

09/23/2015 01:59:27 **Anthony Pennay:** Hi Eric! Was so sad to have missed you here in SoCal for the Collaboratory.

09/23/2015 01:59:47 **Eric Liu:** You had a few things going on! We will seeyou in March, I hope 09/23/2015 02:00:01 **Anthony Pennay:** Ted, your wig joke is still causing laughs here at the Foundation.

09/23/2015 02:00:23 **Anthony Pennay:** Citizen U is one of my favorite events of the year. Can't wait to visit Seatlle Center once again.

09/23/2015 02:01:21 **Ted McConnell:** My mic won't work, perhaps that is for the best 09/23/2015 02:09:20 **rachel talbert:** Thanks Kristen!

09/23/2015 02:09:33 **Anthony Pennay:** http://activecitizen.tufts.edu/wp-content/uploads/Tisch-College-Hewlett-Report.pdf

09/23/2015 02:10:40 Kristen Cambell: THanks for sharing that link, Tony

09/23/2015 02:14:59 **Steve Masyada:** do groups start to move away from 'Big' and 'Diverse' as they start addressing difficult political/social issues that require organizational consensus for action? 09/23/2015 02:16:15 **rachel talbert:** That is a great question Steve-I would love to hear panelists thoughts on that as well

09/23/2015 02:16:29 **Anthony Pennay:** Are there historical examples of "Big" and "Diverse" groups that might serve as a model for civic engagement in the modern era?

09/23/2015 02:16:52 **Kristen Cambell:** Great questions, guys. Teeing those up for the panelists now 09/23/2015 02:18:13 **Tom Pollak:** It may be just me but Peter is fading in and out.

09/23/2015 02:21:35 **Tom Flanagan:** I believe that groups use some methods when they are agreeing upon what to tell others to do, and a different approach when they are discovering together what they will actually do with the resources that they control.

09/23/2015 02:21:57 Cynthia Farrar: Large and diverse example: the armed forces?

09/23/2015 02:22:20 **Cynthia Farrar:** In the old days, anyway! Restore national service? 09/23/2015 02:24:25 **Steve Masyada:** Diversity in the military:

http://diversity.defense.gov/Portals/51/Documents/Special%20Feature/MLDC\_Final\_Report.pdf 09/23/2015 02:26:38 **Cynthia Farrar:** See http://www.franklinproject.org/theory\_and\_vision

09/23/2015 02:27:07 Ted McConnell: What role for our K-12 & Higher Ed schools?

09/23/2015 02:27:28 Paul Baumann: You read my mind, Ted.

09/23/2015 02:28:14 Steve Masyada: Ted, we are having a hard time ensuring that schools are

desgregated. Have to get past that as well. :/

09/23/2015 02:28:21 **Cynthia Farrar:** But because of geographic and economic sorting, K-12 schools are not diverse. Community colleges?

09/23/2015 02:28:30 **Nancy Murphy:** Seems to happen naturally in times of disaster -- 9-11, Hurricane Katrrina. How can we create similar sense of urgency and collaboration without the disaster?

09/23/2015 02:28:45 **Ted McConnell:** What role for schools in promoting civic engagement? 09/23/2015 02:29:08 **Tom Flanagan:** does note each civic sector need its own curator? 09/23/2015 02:29:35 **Steve Masyada:** Community COllege role is an important

question!https://www.law.berkeley.edu/files/Grodsky\_Hom\_and\_Roksa\_-

\_Community\_Colleges\_Prop\_209.pdf

09/23/2015 02:30:32 **Andrew Seligsohn:** At Campus Compact, we are working on developing a national network of civically engaged college students--from all regions and institution types. 09/23/2015 02:31:27 **Steve Masyada:** Bob Graham Center at UF is heavily focused on civic engagement at higher ed http://www.bobgrahamcenter.ufl.edu/content/about

09/23/2015 02:31:52 **Kristen Cambell:** American Democracy Project and the Democracy Commitment out of AASCU are also great in this area

09/23/2015 02:31:56 John Sirek: http://www.mikvachallenge.org

09/23/2015 02:32:03 Kristen Cambell: TDC is focused on cmty. colleges specifically

09/23/2015 02:32:21 Ted McConnell: Amen!

09/23/2015 02:32:22 John Sirek: http://actioncivicscollaborative.org

09/23/2015 02:32:25 **Doug Smith:** It seems like we have spent a great deal of time on school-based civics. Where are the emerging areas with adults that build on those investments?

09/23/2015 02:32:35 **Anthony Pennay:** Agree wholeheartedly with Eric. Civic engagement is not a spectator sport. Need to work with schools and other education orgs (non-profits, museums, community organizations) to encourage students to develop the habits of good citizenship!

09/23/2015 02:32:36 **Steve Masyada:** ironic and sad: some criticism of C3 Framework Dimension 4 involves anger over 'making my kid become a protestor' :/

09/23/2015 02:32:45 **Peter Levine:** Discussing + Acting/Working + Relationships = Good citizenship 09/23/2015 02:34:22 **rachel talbert:** It is very challenging Steve to get diverse groups of students together-our students like it when we mix them-however most of them are not looking for a mix-definitely see the resegregation of schools impacting students ability to meet, engage with, learn from the "other"

09/23/2015 02:34:42 **Frank LoMonte:** Many higher-ed institutions talk a good game about civic engagement but define it much too narrowly as "community volunteerism," while making it impossible for students to actually engage in decision-making on their own campuses. Civic engagement starts with transparent governance & entry points for public participation.

09/23/2015 02:35:16 rachel talbert: Peter-I like that definition.

09/23/2015 02:35:18 **Steve Masyada:** Rachel: agreed totally. and many communities like it that way. 09/23/2015 02:35:28 **Tom Flanagan:** I have experienced one key philanthropic organization resisting setting direction for "process" of how things get done, while funding goals specifically. While this might avoid "micro management" of grantees, it also dodges a role in pushing the evolution of processes for building effective collaborations. Any others experience this?

09/23/2015 02:35:41 **Steve Masyada:** Frank: increasingly the same for faculty decision making, no? :/

09/23/2015 02:35:54 **Kristen Cambell:** Hi Tom, that's a big piece of what Joan is going to address! 09/23/2015 02:36:15 **Steve Masyada:** no

09/23/2015 02:36:25 **Stephen Buckley @Transpartisan:** "Schools" for educating about Citizenship should be available for ALL stages of life. And, yes, the best way to learn (at any age) is by doing. How might the average adult learn, for example, how a simple Public Hearing should (and should not) be run.

09/23/2015 02:37:50 **Steve Masyada:** what is the difference between 'issue based participation' and 'public participation'? why are they distinct categories'?

09/23/2015 02:38:07 **Frank LoMonte:** Steve: Agreed. Look at how college presidents are being chosen. The process is openly contemptuous toward stakeholders.

09/23/2015 02:38:54 **Tom Flanagan:** Is the distinction beween civic and social based on observable

impacts beyond the direct participants themselves? 09/23/2015 02:39:15 Andrew Seligsohn: Stephen: An organization doing just what you are asking about: http://www.thecitizenscampaign.org/ 09/23/2015 02:40:08 Tom Flanagan: Kelly, can you expand a bit on the mechanism of the "trickle down effect" you mentioned? 09/23/2015 02:40:13 Cynthia Farrar: Scale via media content that reaches/engages people who are disengaged (and less partisan)? 09/23/2015 02:40:24 Anthony Pennay: When you say the recovery of civic life in America- is there a Golden Age of civic engagement or participation that might serve as a goal post for those who work in civic engagement? Homefront during WWII? The Revolution? Civil Rights movement? What does "civic engagement" look like in its purest, best form? 09/23/2015 02:40:48 Steve Masyada: great site to encourage the beginnings of engagement, at least at the political level: https://www.countable.us/ 09/23/2015 02:41:21 Ted McConnell: Eric buddy can't hear you 09/23/2015 02:41:36 Eric Liu: Joan - here's a Q 09/23/2015 02:41:44 Steve Masyada: has there ever BEEN a Golden Age of civic engagement? even at those times, there were those purposely excluded... 09/23/2015 02:42:01 Anthony Pennay: And how can organizations, funders, schools, museums, etc... all work together in the name of effective civic engagement? 09/23/2015 02:42:08 Eric Liu: Actually start with Kristen's Q - challenge of pressures from foundations to focus on narrow versus broad 09/23/2015 02:42:43 Gregory Salazar: video is freezing also ... 09/23/2015 02:42:45 Tom Flanagan: Louder, Joan?? 09/23/2015 02:42:54 Gregory Salazar: all audio out 09/23/2015 02:43:01 Gregory Salazar: except kristen 09/23/2015 02:43:05 Steve Masyada: I can hear Kristin and Peter 09/23/2015 02:43:10 Eric Liu: I can hear Peter 09/23/2015 02:43:11 Gregory Salazar: Peter good 09/23/2015 02:43:28 Gregory Salazar: no kelly 09/23/2015 02:43:29 Steve Masyada: maybe press the mic button at the top of the screen? 09/23/2015 02:43:29 John Sirek: can you hear me now???? 09/23/2015 02:43:31 Eric Liu: Joan why don't you type some thoughts 09/23/2015 02:43:33 Stephen Buckley @Transpartisan: Have they unclicked their muted mike icon? at top of screen? 09/23/2015 02:43:35 Steve Masvada: ves! 09/23/2015 02:43:35 Gregory Salazar: yes kelly 09/23/2015 02:43:37 Anthony Pennay: Perhaps instead of computer audio, they can call in? I know there was a phone option as well 09/23/2015 02:44:05 Eric Liu: I will try to call in by phone 09/23/2015 02:44:07 Kristen Cambell: Yes, Eric and Joan, can you try to dial-in via phone? 09/23/2015 02:44:10 Kristen Cambell: Thanks! 09/23/2015 02:44:16 rachel talbert: Countable is a great site-and accessible for students-we have used it sucessfully to start discussions 09/23/2015 02:44:20 Anthony Pennay: Or dial in:323-920-0091 PIN: 050 9804# 09/23/2015 02:44:34 Kristen Cambell: 323-920-0091 PIN: 050 9804# 09/23/2015 02:46:23 Steve Masyada: no 09/23/2015 02:51:20 Ted McConnell: YEA 09/23/2015 02:51:26 Anthony Pennay: Fantastic! 09/23/2015 02:52:43 Stephen Buckley @Transpartisan: The LWV has a handful of members who report on public meetings as "citizen observers", but only on the substance of the meeting, not on its conduct which, I have found, is very often ad-hoc (e.g., a "town hall meeting" has become almost meaningless). 09/23/2015 02:55:44 Steve Masyada: 'Fundraising'. my least favorite 'f' word. 09/23/2015 02:55:50 Kristen Cambell: Thanks for your patience with tech difficulties, guys! 09/23/2015 02:56:16 Cynthia Farrar: Transpartisan media a way of taking the "living room conversation' to scale? via stories with ordinary people who differ from each other politically.

Inherently transpartisan content that is entertaining, relatable, and broadcast on platforms that attract a range of viewers, make them feel their voces and experience count. Our work at Purple States is one example: purplestates.tv.

09/23/2015 02:56:19 **Kristen Cambell:** We're going to open for questions momentarily 09/23/2015 02:57:05 **Ted McConnell:** Too many funders are leming like in following what major funedrs fund (at least in EDU, there is more to school then STEM) how to overcome?

09/23/2015 02:57:15 **Andrew Rockway:** How do we effectively evaluate civic engagement efforts? 09/23/2015 02:57:32 **Steve Masyada:** wow. thanks for that link, Cynthia

09/23/2015 02:57:39 **Tom Flanagan:** Should some coalition of funders be funding a benchmarking program for public deliberations?

09/23/2015 02:58:08 **Anthony Pennay:** I love Living Room conversations. We have such a need for "conversations" across political differences as opposed to shouting matches, or internet wars, or turning to the appropriate media venue with a partisan points. Joan and Mark are a great example for communities across the country!

09/23/2015 02:59:02 **rachel talbert:** It would be great to have a TED event on civic engagement at all levels and of all kinds with the 10 minute format to showcase a wide variety of work

09/23/2015 03:00:08 **Anthony Pennay:** And Eric's TED talk on making civics "sexy" is a great watch as well

https://www.ted.com/talks/eric\_liu\_why\_ordinary\_people\_need\_to\_understand\_power?language=en 09/23/2015 03:00:09 **Tom Flanagan:** Without benchmaring, my concern is that most of what we say will be limited to what we already largely know.

09/23/2015 03:00:20 Ted McConnell: Thanks KC!

09/23/2015 03:00:21 **Stephen Buckley @Transpartisan:** Evaluation of public engagement? You are the people that I have been waiting for! Follow http://www.twitter.com/opengovmetrics -- or subscribe to email-group at opengovmetrics+subscribe@googlegroups.com

09/23/2015 03:00:27 Anthony Pennay: Thanks for a great webinar all!

09/23/2015 03:00:39 Steve Masyada: great session, thanks! look forward to sharing the recording

09/23/2015 03:00:47 rachel talbert: Cynthia-that purple states link is nice-thanks for sharing

09/23/2015 03:00:47 Greg Baldwin: Thank you all! Great conversation

09/23/2015 03:00:52 Anthony Pennay: Fantastic moderation! Watch out Jake Tapper!

09/23/2015 03:00:56 **Tom Pollak:** Let me offer a plug for my effort to strengthen our civic culture, the DC Tutoring & Mentoring Initiative – http://www.dcTutorMentor.org. The starting point is to mobilize people through community organizing, social marketing & public health strategies around the shared goal of getting a tutor or mentor for the 40,000+ students reading below grade level or with other academic or non-academic needs.

09/23/2015 03:01:06 Frank LoMonte: Nicely done, all!